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An unknown Amazon charge is probably an Amazon Prime payment, a digital service payment, an Amazon Pay transaction, or a bank authorization.

[Unknown Amazon Payment Charges - Amazon Customer Service](#)

[amazon : help : customer : display](#)

Canceling your payment authorizations

1

Go to Amazon Pay, click Sign In, and select Check your Amazon Pay orders.

2

Sign in using your Amazon credentials.

3

Select the Merchant Agreements tab, for the applicable payment authorization, click the Details link.

4

Under Manage Merchant Agreement, click Cancel agreement.

[Canceling your payment authorizations | Amazon Pay Help](#)